



Dear guest:

It is a pleasure for all of us that you have chosen the Pazo do Río establishment to enjoy your time.

The origin of our Pazo dates back to the 16th century. During all this time he was part of the most traditional family in our land, as one of the artistic and historical heritage of Galicia.

Today Pazo do Río opens its doors so that you can relive the magic of those ancient times while enjoying the most modern facilities. All this framed in an unbeatable environment of peace and tranquility located just 5 minutes from the city.

Our goal as a team is to make you feel at Pazo do Río like at home. The greatest of our wishes is that you enjoy your stay and all the possibilities that the place offers you. Without a doubt, this is the reason that leads us to improve the quality of our service day by day.

Lastly, we would like to express to you that our greatest success would be to exceed your expectations and to have the pleasure of seeing you again at Pazo do Río.

The management



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THE HISTORY OF THE “PAZOS” IN GALICIA

In this section we intend to offer you a brief introduction to what a Pazo is and what it represents in Galician culture.

The term Pazo is used to designate a very characteristic architectural ensemble of Galicia. This set, made up of a house and a series of elements, served as a dwelling in some cases and a house for rest in others. Specifically, the Pazo do Río is a complex dating from the 16th century. The importance of these constructions in Galicia transcends the merely aesthetic, trying to achieve a home, military and production function.

Formerly, the Pazos served as fiefdoms of the nobility and the lords. Those, considered high nobility, resided at court using the Pazo as a manor house. The rest of the nobility made these buildings their home. What they all have in common is that they used these Pazos to attest to their power before other nobles and vassals.

That is why one of its essential elements is the heraldic shield, an element that serves to differentiate the family that owns the manor. These showed the colors or distinctive signs of the family. An example of this type of shield would be that of the Pazo do Río, which is shown below:



These constructions have a series of elements that characterize them with respect to other constructions and at the same time differentiate them between them. The elements that every pazo must have are:

- ❖ Living place
- ❖ Chapel
- ❖ Court
- ❖ Outer wall and the gate.
- ❖ Outbuildings

The situation chosen to interlock the set is not the result of chance. The Pazo do Río, is located on the side of a mountain, thus protected from the cold winds coming from the sea. At the same time, it takes advantage of one of the sunniest areas of the estuary, creating a microclimate and at the same time taking advantage of the most fertile land in the area.

The house as the first element, was located in the highest part of the estate. In this way, the owner managed to control all his possessions and at the same time be seen throughout the valley. The floor plan consists of two rectangular rooms joined by a right angle in the shape of an L. The most used element in its construction is granite stone, very abundant in the area, although it is not unusual to find country houses made of slate.



Its two main facades are: the one facing north, with a coat of arms and decorative elements, and the one facing south, with balconies as practical and decorative elements. These balconies used to be closed with stone or iron balusters.



The roofs of the Pazo have the characteristic of being four-sided with a pronounced slope to dislodge rainwater.

The chapel is without a doubt another of the essential elements that every country house must have. Like the house, the chapel of the Pazo do Río, was built in the s. XVI. This type of oratories were built attached to the main house and with direct access to the highest floor from the house itself. In this way the owners of the manor distinguished themselves from the rest of the faithful by occupying the upper part. It has a rectangular floor plan and a double-pitched roof.

The courtyard is of great importance in this type of construction. Most of the patios are located in the front part of the house, but it is not strange that we find it at the foot of the rear façade, as it happens in this country house. Meals, banquets, parties and meetings, as well as children running around any corner are the typical scenes that took place in these rooms.



As military elements we find the wall and the gate. And it is that as mentioned before, the pazos have a certain warlike character since in the middle of the s. XVI were common revolts between nobles. The wall built in stone, bordered the entire estate with the aim of preventing invasions. The gate was and is the only access through which you could enter the farm.

The secondary dependencies constituted the recreational areas of yesteryear. Ponds, arches, gardens, stables, dovecotes, etc., are some of the most repeated throughout the entire Galician geography. These dependencies were built over time and according to the needs of the owners.

The Pazo do Río, is framed in an excellent natural environment. This is a premise of any pazo. Today it is appreciated how our ancestors cared about maintaining nature as one of the essential elements. That nature that was once sought after achieves today a propitious environment to enjoy even more of the facilities that the pazo offers.





GENERAL INFORMATION ON SERVICES AND SCHEDULES

1. Arrival day:

Check-in from 14:00 noon. In case your room is ready before the indicated time, you will be able to enter it as soon as possible.

Check-out before 12:00 noon. In order that the next client can enter as soon as possible, we ask you to leave the room as tidy as possible and respect the check-out time. Thanks a lot.



2. The reception

The reception of the hotel is at your disposal 24 hours, on the telephone 981 63 75 12.

Reception Services:

❖ Safe box

You have the possibility of renting the safe in your room for 3.15 euros/day (VAT included). The establishment is not responsible for any item you leave in your room.

❖ Postal service / reception of telephone messages and e-mail

Leave us the email you want to send and we will do it for you. Check prices depending on the destination.

If you wish, you can receive or send telephone or email messages at reception.

❖ Flight confirmation

Bring us your tickets two days before and we will confirm the flight for you.

❖ Internet service

We have free Wi-Fi available throughout the complex.

Password: pazodorio1



❖ Laundry service

If you want to have your clothes clean, we hire the laundry service. Please use the bag that you will find in your room, fill in the document and inform reception to organize the collection. You will have your clothes clean as soon as possible.

3. Housekeeping service

The cleaning service in the Pazo do Río, is carried out daily in the apartments. The housekeeping staff will change the towels and linen on the corresponding day.

We inform you that the housekeeping staff does not clean the kitchen or its utensils during the stay.

In order to be able to give you a more efficient and immediate service, please place the corresponding sign on the door for the completion of your room during your stay, in the same way if you do not consider cleaning necessary on a given day.

From Pazo do Río we are in favor of energy savings, as well as reducing the massive consumption of cleaning products and water, thereby increasing the ecological factor. Therefore, if you need the change of towels please deposit the dirty towels in the bath so that the cleaning staff can remove them and provide you with clean towels. Please leave all towels at the villa on the day of departure, otherwise the amount will be charged to your credit card number.

We put at your disposal amenities, ask them in reception if you need them. The cleaning service is available until 16.00h.



4. Apartment equipment

The apartment is equipped with kitchenware, cleaning products at the sink door.

The apartment is equipped with heating and fan, below, we detail the operation of both. If you have any questions, please contact reception.

❖ Heating

If you wish to raise or lower the heating, you must adjust the knob thermostat

We appreciate you not handling the boiler.

❖ Fan

To activate the fan you must press the power button on the device and regulate the intensity with the remote control.



5. Restaurant

Pazo do Río has the magnificent Valle Inclán Restaurant in its complex, headed by Lupa Eventos. In it you can enjoy the essence of true traditional Galician cuisine, surrounded by a magical and welcoming atmosphere. You will also be able to taste the best wines, both regional and national, and rediscover the authentic gastronomic values that characterize our land.

❖ A la carte restaurant

Check the schedules and the gastronomic offer at your disposal.

We recommend making a reservation in advance.

❖ Breakfast

You can enjoy our breakfast every day from 08:30 a.m to 10:30. a.m.

Adults: 18€

Children: 10€ (From 2 to 12 years)



6. Pool – Jacuzzi

The hours of use are from 10:00 a.m. to 2.00 p.m and from 4:00 p.m. to 8 p.m, bathing is prohibited at other times.

Children must be accompanied at all times by an adult to use all the facilities.

We inform you that the use of the jacuzzi is not suitable for pregnant women.



The pool and its surroundings are cleaned daily.

It is not allowed to reserve sun loungers with towels, as well as moving them outside the pool area.

In your room you have a pool towel, free of charge.

Don't forget to put on your swimming cap and flip-flops for the pool. For sale at reception.

Cap €3 (VAT included)

Adult flip-flops €16.95 (VAT included)

Child flip flops €10.95 (VAT included)



7. Pádel court

Among our facilities, the magnificent paddle tennis court located in the lower part of the estate stands out. To use it, you must first book an appointment at Reception.

Price per 2-hour session + rental of rackets and balls: €50 (VAT included).

8. Library

The Pazo do Río, has among its facilities a small and select library for its customers. Of its themes, Galician Culture and Traditions stand out, as well as others dedicated to photography or painting. To access any of your copies, do not hesitate to let us know at Reception.

9. Chapel

We have a chapel of the s. XVI cataloged as a "private oratory" for the use of clients.

It is also enabled as a space to host conferences or small business meetings. It has a maximum capacity of 35 people.



10. Parking

We have a secure car park for the private use of our clients. The door will remain open throughout the day and closed at night, to prevent outsiders from entering. At any time you can contact reception if you need assistance. You have the key together with the key of the apartment.

11. Gardens

Between the gardens and walkways that protect its walls, with a total extension of 14,000 m², Pazo do Río, has more than sixty plant species, some of which are centuries old. Together they form dreamy corners and the most beautiful walks conducive to maximum enjoyment of the peace and tranquility that the stately homes of yesteryear offered.



GENERAL INFORMATION ON TERMS AND CONDITIONS OF THE STAY

❖ General rules

1. For the benefit of all, please respect the rest hours (from 11:00 p.m. to 8:00 a.m.)
2. Do not hang clothes or towels on the terrace of your room.
4. It is not allowed to walk barefoot in the complex.

❖ Pool usage rules

1. Pool hours are from 10:00 a.m. to 2:00 p.m. and from 4:00 p.m. to 8:00 p.m
2. The use of a bathing cap and flip-flops is mandatory to use the pool.
3. Please take a shower before entering the pool.
4. It is not allowed to reserve sunbeds with towels
5. Access with street shoes is not allowed in the pool area
6. Diving headfirst and dangerous practices are prohibited
7. It is not allowed to smoke or bring food to the pool area, nor any type of glass container.
8. The use of any type of equipment other than the practice of swimming (fins, diving equipment, balls, etc.) is prohibited.
9. Entry is prohibited for children under 18 years of age if they are not accompanied by a responsible adult.

Thank you for your cooperation.





SATISFACTION SURVEY

Your opinion is very important to us, so we would appreciate it if you could rate your stay at Pazo do Río by completing a short questionnaire.

We hope to see you soon again in Pazo do Río!



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